

GLOBAL SPORTS

1st, 236/2, General Mahadev Singh Road,
Ballupur Chowk, Dehradun - 248001, Uttarakhand

PRIVACY POLICY

1. Global Sports views protection of Buyer's privacy as a very important principle. Global Sports understands clearly that The Buyers and Buyer's Personal Information is one of our most important assets. Our store and process Buyer's Information including any sensitive financial information collected (as defined under the Information Technology Act, 2000), if any, on computers that may be protected by physical as well as reasonable technological security measures and procedures in accordance with Information Technology Act 2000 and Rules there under.

Information

1. Global sports records, stores and analyses the data that is available to us through our store. This includes The data that the Buyer provide when a purchase is made at the store or on the website. The following is the information we request the Buyer to furnish:
 2. Mobile and Email;
 3. First name/Last name;
 4. Postal code &
 5. This data helps us make sure that we take every measure to make sure that our customers are safe while using any of our products during their sporting activities. Production in bulk can sometimes lead to defective manufacturing. As and when we identify this, we make sure the customers are contacted and made aware of the risk. Through various forms which are embedded in the communication that we send across to our customers.

Customer Data

1. To ensure that our customers are safe - If there arises a need to contact our customers with regard to the safety while using the product purchased, we will contact the Buyer only to let the Buyer know the safety concern and offer the Buyer an option to exchange/ refund or fix the product at no extra cost.
2. To be able to process exchange/refund incase the bill is lost. Our exchange period is 07 days from the date of purchase and warranty will differ according to the product.
3. To send marketing and promotional messages and other information that might be of interest to our customers. This is only done with the consent of customers. At any point in time the customer can opt -out from receiving these communications.

4. To enhance and optimize our business practices and user experience based on the research and analytics done using the customer data.
5. For studying catchment areas and taking decisions to open new stores. Making it possible to reach out to more customers.